



18 Dan-yr-Heol, Pantyrawel, Bridgend, Mid Glam. CF32 7HY

### PC Repair, upgrading and security

<b>PC Repairs. No fix – No fee</b>	Desktops	£35.00 plus parts
	Laptops	£45.00 plus parts
<p>Repairs to your PC will depend upon exactly what is found during the initial condition tests. Where it is found that a computer is beyond economical repair, usually because of its age, BW Data Designs will advise you to that effect. We will not continue to repair a computer so that your final bill exceeds what you could buy a new computer for.</p> <p>As part of any repair BW Data Designs will also carry out a full PC health check to make sure that the repairs have been done correctly. You will receive a full written report of all actions carried out to make the repair.</p> <p>Almost all PC problems these days are software based, and the health check will usually show this up. However, when replacement hardware has to be fitted, BW Data Designs will source items of an equal specification or better to make the repair.</p> <p>In the unlikely event of further parts being required, such as a power supply fault damaging the mother board, BW Data Designs will keep you fully apprised of the state of the repair; discussing your options at every stage.</p> <p>In the event of your computer being un-repairable or beyond economic repair there will be no charge and your computer will be returned to you “as is”.</p>		
<b>PC Health Check</b>		£25.00
<p>We can check your PC’s operation, including scanning for and removing any virus and spyware infection and updating your software to the latest versions to improve your security. We will also check that your computer operating system is right up-to-date*.</p> <p>The health check also includes hard disk error tests and registry cleaning.</p> <p>As part of this service, BW Data Designs will provide you with a copy of our “Home Computer Security Suite” CD containing up-to-date anti-virus software, personal firewall, anti-spyware programs and other useful applications.</p> <p><small>*The “Microsoft Updates” website operates the “Genuine Advantage Tool” which tests that the operating system installed on your computer is genuine. If it is found not to be genuine, BW Data Designs will be unable to continue with updates.</small></p>		

### Upgrading

<b>Random Access Memory (RAM)</b>	£10.00 plus parts
<p>One of the best ways of improving the operation of almost any PC is to fit more memory. RAM varies greatly in size, type, quality and of course, cost. BW Data Designs can advise you on the best options for your computer to meet your needs. We will then source it, install and test it for you.</p>	
<b>Additional storage (Hard disk drive)</b>	£20.00 plus parts
<p>Extra storage can sometimes become necessary if your existing hard disk drive is showing signs of being too full. Another reason for an additional hard drive could be to protect all your valuable photographs and other files should a catastrophic crash occur.</p> <p>BW Data Designs can advise you regarding the sizes available to meet your needs. We will source it, install, format and test your new hard disk drive. We will even transfer those special files for you too.</p>	



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<b>Ancillary upgrades</b>	£15.00 plus parts
<p>“Ancillary upgrades” covers all those other useful additional items such as additional USB sockets, Firewire sockets or even an additional CD or DVD player.          You might be considering a new sound card or graphics card, BW Data Designs can advise you on availability of parts to meet your needs and we'll install and test it for you.</p>	
<b>Custom built computer systems</b>	P.O.A.
<p>Normally an “off the shelf” computer will meet all the needs of the domestic user for email, internet and other purposes. However, the need occasionally arises for something special which is not available from the usual computer suppliers. BW Data Designs can build a bespoke system to meet all your design criteria. Please contact us for further details.</p>	

<b>Computer Security</b>	£10.00 / Hour
<p>Computer security is the most important issue facing any user who connects a computer to the internet, from “identity theft” to banking online. BW Data Designs can advise you on the latest thinking in computer security to help you to secure your internet use.          As part of this service, BW Data Designs will provide you with a copy of our “Home Computer Security Suite” CD containing anti-virus software, personal firewall, anti-spyware programs and other useful applications.          BW Data Designs can also assist you with safe and secure disposal of your old computer by ensuring that all the data previously held on the hard disk drive is rendered totally unrecoverable.</p>	

### Telecommunications

<b>Installation and repair of telecommunications equipment</b>	£25.00 / hour. Plus parts
<p>BW Data Designs can install and repair most types of telecoms equipment, up to the BT interface. Your engineer will be a BT (GPO) trained telecoms engineer with many years experience of almost all types of analogue telephone and radio (PMR) equipment.</p>	
<b>Additional telephone sockets</b>	From £40.00 Per socket
<p>Fed up with trailing leads? Loose telephone and power leads are a well known hazard in the home. Properly cabled and installed extension sockets will reduce the risk, as well as improving the appearance of any installation. BW Data Designs can install those additional sockets at very reasonable rates.          Prices are for single outlet extension sockets installed up to 5 metres from an existing BT telephone line or existing extension socket.          Special purpose sockets such as combined telephone/ADSL filtered sockets, RJ11 or RJ45 sockets will be charged at additional cost.</p>	
<b>Additional/replacement ADSL filters</b>	£5.00



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## Networks

<p><b>Small Office/Home Office Networks</b>          Share files between your computers. Print your documents on one central printer from any of your computers.          Many homes nowadays have more than one home computer, and almost 75% are using broadband technologies enabling them to connect simultaneously to the internet. A large number of those homes with two or more computers are using a desktop machine and a laptop computer. BW Data Designs can assist you in making the right choice of network configuration to meet your exact needs.</p>	
<b>Single ADSL set up. USB or Ethernet modem</b>	£15.00
<p>Your Internet Service Provider's documentation and software will be required by BW Data Designs.</p>	
<b>Multiple computers. Wired Network</b>	£25.00
<p>Should additional cabling for wired networks be necessary, then this work will be charged at our standard rate plus materials.</p>	
<b>Wireless network connection</b>	£30.00 Plus £10.00 per additional computer
<p>BW Data Designs can assist you in setting up your wireless internet connection, ensuring the highest level of security to prevent unauthorised access. We will fully document your network for you so that you will have a record of passwords and other necessary information.</p>	
<b>Additional ADSL filters</b>	£5.00

## Tutoring

<b>Home tutoring on your own computer</b>	£15.00 / hour
<p>One-to-one tutoring on your computer in your own home. BW Data Designs can help you with everything you need to know from keeping your computer secure and running smoothly to the finer points of Microsoft Office.          Including email, digital imaging, even web design; we can help you to learn everything you want to know at a time that suits you.</p>	
<b>Group training sessions</b>	P.O.A.
<p>BW Data Designs is available for group training sessions at your premises. Please contact us for further details.</p>	

## Website design

<b>5 page basic brochure website</b>	£300.00
<p>Includes your "Home" page, 4 additional pages linked within the website, 1 Cascading Style Sheet and 1 template sheet.          This price assumes user supplied text in an electronic form and user supplied graphics and images, also in an electronic format.          BW Data Designs uses professional industry standard software to create cleanly coded websites for rapid loading.</p>	
<b>Single page brochure web presence</b>	£125.00
<p>1 "Home" page, 1 Cascading Style Sheet and 1 template page for future development.          This price assumes user supplied text in an electronic form and user supplied graphics and images, also in an electronic format.</p>	
<b>Interactive pages</b>	£150.00
<p>Comments, information requests and messages sent straight from your website to an email account of your choice.          1 Email form, mailer software (.asp) and acknowledgement page.</p>	
<b>Flash, JavaScript and other programming intensive technologies</b>	£30.00 / Hour
<p>Many modern web site effects such as animated graphics, "visitor books", customer lists, etc require extra advanced coding or programming. BW Data Designs can advise you about what is appropriate and possible.</p>	
<b>Search Engine Optimisation (SEO)</b>	From £30.00
<p>Preparing your website to be found efficiently by the major search engines. BW Data Designs will compare your website with other similar websites and add the additional "meta-data" required to gain valuable placement improvements in your search engine rating.</p>	
<b>Website hosting</b>	£30.00 / year Plus £20.00 set up fee
<p>BW Data Designs maintains web space on a UK based web server where your web site can be hosted. This allows your web designer instant access to the server so that changes can be incorporated on your site as soon as possible. The web space is free from advertising, other than those advertisements that you place.</p>	
<b>Domain names</b>	P.O.A.
<p>BW Data Designs can advise and assist in choosing and registering your unique domain name. We can also ensure that you chosen domain name registration is set to point to your website.</p>	



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**Additional graphical and textual content**

£25.00 / Hour

Preparing graphics and images for publication on the internet, resizing, file sizing, thumbnails, etc.  
Retyping of content not presented in an electronic form to prepare for internet publication.



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### Website upgrading prices

<i>Additional standard pages, linked from the entire site</i>		£45.50
<i>Additional Email form pages, including an acknowledgement page</i>		£125.00
<i>Additional content to existing pages</i>		£20.00
<i>Additional links on the "Useful links" page</i>	each	£2.50
	For 5	£10.00
<i>Alterations and upgrades for technical reasons advocated by BW Data Designs.</i>		F.O.C.
<i>Corrections</i>	<i>To errors by BW Data Designs</i>	F.O.C.
	<i>To errors by "The Client"</i>	£2.50
<i>All other additions and graphics work</i>	Per hour	£25.00

#### **Notes**

1. All such work applies only to websites designed or hosted by BW Data Designs.
2. Where websites are not hosted by BW Data Designs, full access to your web host, including user names and passwords must be granted to BW Data Designs
3. All work invoiced monthly on the last day of each month.

### Excess travelling costs.

<b><i>Within a 5 mile radius of Ogmore Vale</i></b>	F.O.C.
<b><i>Outside 5 mile radius of Ogmore Vale</i></b>	£1.25 per mile.

Distances are measured by the shortest route and take account of travel both ways. The first 10 miles are free of charge.

Updated 7 July 2010